

ACN 604 736 638

Customer type	Fuel type(s)	Distributor	Tariff type	Offer type	Release date
Residential	Electricity	Ergon	Single rate	Standing offer	01-July-2018

Electricity Tariff Rates

1 st July to 30 June	Price (excl. GST)	Price (incl. GST)
Residential Single Rate		
All consumption	25.29 cents per kWh	27.82 cents per kWh
Daily supply charge	98.42 cents per day	108.26 cents per day

Daily supply charge

A charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

kWh

A 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Electricity Offer Details

Fees	Details
Late payment fee	Flat rate - \$12.73 incl. GST
Credit card payment processing fee	Percentage of bill – 1.37% The amount is GST inclusive and applies to payments made by debit and credit cards.
Cheque dishonour payment fee	Flat rate - \$8.64 incl. GST
Direct debit dishonour payment fee	Flat rate - \$2.27 incl. GST
Account establishment fee	Flat rate - \$42.00 incl. GST This fee will be charged when you move in to your residence
Disconnection fee	Flat rate - \$42.00 incl. GST This fee will be charged if non-payment of account results in disconnection of service
Reconnection fee	SEPN will pass on any costs associated with reconnecting your service
Security deposit (applicable in certain circumstances)	If you are renting, and are NOT the owner of the residence, then a security deposit of up to \$500 may be required to be paid to Savant Energy prior to the commencement of supply of electricity. This security deposit will be held in a separate bank account (in accordance with AER regulations) for the term of the electricity supply contract, and will be returned in full, upon settlement of your final account.
Additional information	Additional fees and charges may apply; please see the standing offer terms and conditions at sepn.com.au

Contract Details	
Term of contract	No fixed term.
Billing arrangements	An electricity account will be issued on a quarterly basis with 14 business day payment terms from bill issue date.
Contract expiry details	N/A
Eligibility	This standing offer applies to Residential customers in Queensland within the Ergon electricity distribution network area.
Price changes	SEPN can vary these prices at any time and will publish the variation on the SEPN website at least 10 business days before it starts. SEPN will also include details with your next bill after the variation takes effect. SEPN pricing will be reviewed at least once per year.
Terms and conditions	For further information about the terms and conditions applicable to this energy offer, please contact SEPN on 1300 117 376 or visit www.sepn.com.au

Pay-on-time Discounts	
Residents	NIL